

Notice of Obligations Under Article 19 of the Swiss Data Protection Act (DSG)

1. Responsible Party

The protection of your personal data is of great importance to us. Below, we provide information on how we process your personal data in the context of our business relationships and the provision of transportation, freight forwarding, and logistics services.

Responsible:

Lamprecht Pharma Logistics AG

Alain Tanner

Dürrenhübelstrasse 7

CH-4133 Pratteln 1

P + 41 61 284 72 92

alain.tanner@lamprecht-pharma.ch

2. Purposes of Data Processing

We process personal data in particular for the following purposes:

- Initiating, concluding, and executing contractual and business relationships,
- Planning, organizing, and performing transportation, freight forwarding, and logistics services,
- Pickup, transport, and delivery of goods and shipments,
- Communication with customers, suppliers, recipients, shippers, carriers, and other business partners,
- Preparation and processing of quotes, orders, and transport and freight documents,
- Shipment tracking and processing of delivery status information,
- Handling of import, export, and customs formalities, as necessary,
- Invoicing, payment processing, and bookkeeping,
- Handling complaints, damage claims, and insurance claims,
- Compliance with statutory retention, documentation, and evidence requirements,
- Asserting, exercising, or defending legal claims, and
- Ensuring the security and proper execution of our business processes.

3. Categories of Personal Data Processed

Depending on the specific business relationship and transportation service, the following personal data, in particular, may be processed:

- Master data: Last name, first name, company, position, and, if applicable, address,
- Contact information: Phone number, cell phone number, email address,
- Business data: Customer number, contract, quote, order, and invoice data,
- Transportation and delivery data: pickup and delivery addresses, contact persons for the sender and recipient, shipment number, delivery time, and information regarding the transport order,
- Communication data: Content of business correspondence and communication,
- Payment and billing data: Bank account information, billing details, and payment status,
- Customs and import/export data: to the extent necessary for the execution of the respective transport order,
- Driver and vehicle data: to the extent necessary for the respective transportation service,
- Claims and insurance data: to the extent necessary for processing claims, complaints, or insurance incidents.

As a general rule, we process only those personal data that are necessary for the respective purpose.

4. Source of Personal Data

We generally receive personal data directly from our customers, business partners, or the data subjects themselves.

However, in connection with freight forwarding and transportation orders, we may also receive personal data from third parties, in particular from:

- clients,
- shippers,
- recipients,
- carriers and subcontractors,
- suppliers and other logistics partners,
- customs and other authorities,
- insurance companies, or
- affiliated companies.

This applies in particular to cases in which, for example, contact information for a contact person or recipient is provided to us for the purpose of carrying out a transport order.

5. Disclosure of Personal Data to Third Parties

To the extent necessary for the conduct of our business relationship, the provision of the agreed-upon transportation and logistics services, or the fulfillment of legal obligations, personal data may be disclosed in particular to the following categories of recipients:

- Carriers and transportation companies,
- Management software/CRM software,
- Subcontractors and other third-party service providers,
- freight forwarding and logistics partners,
- warehousing and transshipment companies,
- shippers and recipients,
- customs brokers and customs authorities,
- other authorities and public agencies,
- insurance companies,
- banks and payment service providers,
- tax advisors, trustees, and auditors,
- Attorneys and other professional advisors,
- IT, hosting, telecommunications, and software service providers, as well as affiliated companies, to the extent necessary for the provision of the respective service.

Service providers receive personal data only to the extent necessary for the provision of the respective service.

6. Disclosure of Personal Data Abroad

Disclosure of Personal Data Abroad

Due to our activities in the transportation, freight forwarding, and logistics sectors, it may be necessary to disclose personal data to recipients abroad. This may be the case, in particular, if the pickup or delivery location is abroad or if foreign carriers, logistics partners, recipients, shippers, customs offices, or other service providers are involved in the transportation process.

Disclosure may occur, in particular, to countries within the European Union (EU) or the European Economic Area (EEA), as well as to other countries depending on the specific transport order.

If personal data is disclosed to a country whose data protection laws do not guarantee adequate protection, we ensure adequate protection in accordance with legal requirements, in particular through appropriate contractual safeguards, provided there is no legal exception to the disclosure.

7. Retention Period

As a general rule, we store or retain personal data only for as long as is necessary to fulfill the respective processing purposes.

In addition, personal data may be retained in accordance with applicable legal retention and documentation requirements.

Longer retention may be necessary, in particular, if personal data is required to assert, exercise, or defend legal claims.

Once the purpose of processing no longer applies and the relevant statutory retention periods have expired, the personal data will be deleted, destroyed, or anonymized, unless there is another legal basis for further retention.

8. Data Security

We implement appropriate technical and organizational measures to protect personal data from loss, unauthorized processing, unauthorized access, alteration, or unauthorized disclosure.

Our security measures are designed and reviewed appropriately, taking into account the risk, the state of the art, and the nature of the personal data being processed.

9. Rights of Data Subjects

Data subjects may, within the framework of the statutory requirements, request, in particular, information regarding whether and what personal data is being processed about them.

In addition, depending on the legal requirements, the following rights may apply in particular:

- Right of access,
- Right to rectification of inaccurate personal data,
- Right to receive or have certain personal data transferred,
- Right to erasure or destruction of personal data, provided the legal requirements are met,
- Right to have unlawful processing prohibited, and
- The right to withdraw consent with future effect, provided that the processing is based on consent.

We reserve the right to retain data in accordance with statutory retention requirements and other legal grounds that preclude erasure or restriction of processing.

To exercise your rights, you may contact us using the contact information provided above.

10. Right to File a Complaint

Data subjects may contact the competent data protection supervisory authority with quest of data protection or suspected violations of data protection regulations:

Eidgenössischer Datenschutz- und Öffentlichkeitsbeauftragter (EDÖB)

Feldeggweg 1

CH-3003 Bern

11. Data Protection Contact

If you have questions regarding the processing of your personal data or the exercise of your data protection rights, you may contact our external data protection consultant:

Our external data protection consultant

You can reach Ms. Winter at:

Telephone: 0159 04328806

E-Mail: datenschutz@ccd-mail.de or swetlana.winter@ccd-mail.de

Adress: CompanyCheck Deutschland GmbH, Paul-Neumann-Platz 5, 22765 Hamburg
Deutschland

12. Validity of This Information

We reserve the right to update this privacy policy if our data processing practices, business processes, or legal requirements change.

Effective as of: September 2026